



Notice of meeting of

Executive Member for Housing & Adult Social Services Advisory Panel

- To:** Councillors Morley (Chair), Bowgett (Vice-Chair), Sue Galloway (Executive Member), Horton, Hyman, Simpson-Laing, Taylor, Wiseman, McLaughlin (Non-voting Co-opted Member) and Gumley (Non-voting Co-opted Member)
- Date:** Tuesday, 27 January 2009
- Time:** 5.00 pm
- Venue:** Guildhall

AGENDA

Notice to Members - Calling In:

Members are reminded that, should they wish to call in any item on this agenda, notice must be given to Democracy Support Group by:

10:00 am on Monday 26 January 2009, if an item is called in *before* a decision is taken, *or*

4:00 pm on Thursday 29 January 2009, if an item is called in *after* a decision has been taken.

Items called in will be considered by the Scrutiny Management Committee.

1. Declarations of Interest

At this point Members are asked to declare any personal or prejudicial interests they may have in the business on this agenda.

2. Minutes (Pages 1 - 10)

To approve and sign the minutes of the meeting held on 8 December 2008.

3. Public Participation

At this point in the meeting members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Panel's remit can do so. Anyone who wishes to register or requires further information is requested to contact the Democracy Officer on the contact details listed at the foot of this agenda. The deadline for registering is 5pm on Monday 26 January 2009.

ITEMS FOR INFORMATION

4. Results of 2008 Annual Housing Satisfaction Survey (Pages 11 - 20)

This report provides the Executive Member with the results of the Annual Housing Services Monitor (AHSM): a postal survey of City of York Council tenants undertaken during November 2008. It will be supplemented by a presentation to the Executive Member and Advisory Panel at the meeting.

ITEMS FOR DECISION

5. Outcomes of the Responsive Repairs Review (Pages 21 - 28)

This report presents the recent Responsive Repairs Review carried out within Housing Services and Neighbourhood Services and the recommendations arising from it affecting the levels of service to be offered to customers.

6. Amendments to the Lettings Policy (Pages 29 - 34)

This report considers amendments to the allocation and lettings policy that aims make the best use of the council stock in light of the need to tackle the demand for public rented housing.

7. Home Care Efficiencies Project – Final Proposal (Pages 35 - 54)

At the meeting on 8^t September 2008 the Executive Member requested that the final service delivery model for in-house home care be brought back to the committee after the staff consultation process, and before its implementation. This report (and annexes) reviews the background to the need for changes and the final, proposed Service Delivery Model. It also outlines the consultation process that has been followed since the initial proposal was first presented to staff back in late July, the key messages received from staff during that process and how the Home Care Efficiencies Project Board has responded to these and how it is anticipated the service delivery model will achieve the necessary efficiencies and improve outcomes for customers

8. Revenue & Capital Budget Estimates 2009/10 (Pages 55 - 74)

This report presents the 2009/10 budget proposals for Housing & Adult Social Services.

9. HASS Directorate Plan 2009-2010 (Pages 75 - 98)

This report seeks approval from the Executive Member for the directorate plan for Housing and Adult Social Services covering the period 2009-2012.

10. Improvement Plan in response to Commission for Social Care Inspection (CSCI) Annual Performance Assessment (APA) of Adult Social Services 2007/8 (Pages 99 - 108)

This report asks Member to comment on and approve the high level improvement plan following the Annual Performance Assessment (APA) for adult social services 2007/8.

11. Any other business which the Chair considers urgent under the Local Government Act 1972

Democracy Officers:

Name: Catherine Clarke and Heather Anderson (job share)

Contact Details:

- Telephone – (01904) 551031
- E-mail – catherine.clarke@york.gov.uk and heather.anderson@york.gov.uk

(If contacting us by e-mail, please send to both democracy officers named above)

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above.